

## Morning Consult/PhRMA Tracking Poll – July 23-26, 2021

- When it comes to having a positive health care experience, which of the following do you value most?
  - 4%, Customer service
  - 48%, Quality of care
  - 19%, Affordability
  - 3%, Access to new, innovative treatments
  - 22%, Being heard by my doctor
  - 1%, Other, please specify
  - 3%, None of the above
- When it comes to having a positive health care experience, which of the following do you value most?
  - Being heard by my doctor
    - 27%, Female
    - 17% Male
    - 32%, Age: 65+
    - 23%, Age: 45-64
    - 18%, Age: 35-44
    - 14%, Age: 18-34
- How much do you agree or disagree with this statement: When it comes to medicine, what works for me may not work for others which is why all patients need to play an active role in decision making on what medical intervention option will work best for their body and life.
  - 68%, Strongly agree
  - 25%, Somewhat agree
  - 3%, Somewhat disagree
  - 1%, Strongly disagree
  - 3%, Not sure
- How important is it for patients to have input or 'say' on decisions about medicines and treatments, when facing...
  - Cancer
    - 77%, Critically important
    - 15%, Somewhat important
    - 3%, Not too important
    - 2%, Not important at all
    - 3%, Not sure
  - Diabetes
    - 65%, Critically important
    - 25%, Somewhat important
    - 4%, Not too important
    - 2%, Not important at all
    - 4%, Not sure
  - Coronavirus
    - 63%, Critically important
    - 25%, Somewhat important
    - 5%, Not too important

- 3%, Not important at all
  - 4%, Not sure
- Do you believe that all Americans have the same level of input or 'say' in their medication choices?
  - 29%, Yes
  - 55%, No
  - 17%, Not sure
- And whether you are regularly taking prescription medication or not...when you consider the role that medicines play in a patient's journey, how much value do you place on each of the following aspects?
  - Being able to get the medicines that my doctor prescribes
    - 72%, A lot of value
    - 18%, Some value
    - 4%, Not much value
    - 1%, No value at all
    - 5%, Don't know/unsure
  - Having access to medicines that have worked for me in the past
    - 67%, A lot of value
    - 22%, Some value
    - 4%, Not much value
    - 1%, No value at all
    - 5%, Don't know/unsure
  - Having multiple options in medicines or treatments to determine what's right for my health needs
    - 62%, A lot of value
    - 27%, Some value
    - 5%, Not much value
    - 1%, No value at all
    - 6%, Don't know/unsure
  - Giving me more time without symptoms, and higher quality of life
    - 68%, A lot of value
    - 21%, Some value
    - 4%, Not much value
    - 1%, No value at all
    - 6%, Don't know/unsure

#### Methodology:

This poll was conducted between July 23-July 26, 2021 among a sample of 1996 Registered Voters. The interviews were conducted online and the data were weighted to approximate a target sample of Registered Voters based on gender, age, educational attainment, race, marital status, home ownership, race, educational attainment, 2020 presidential vote, and region. Results from the full survey have a margin of error of plus or minus 2 percentage points.